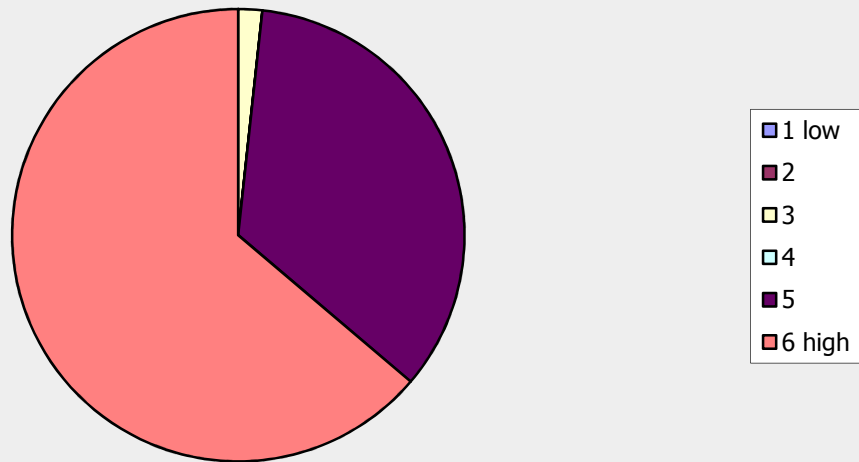
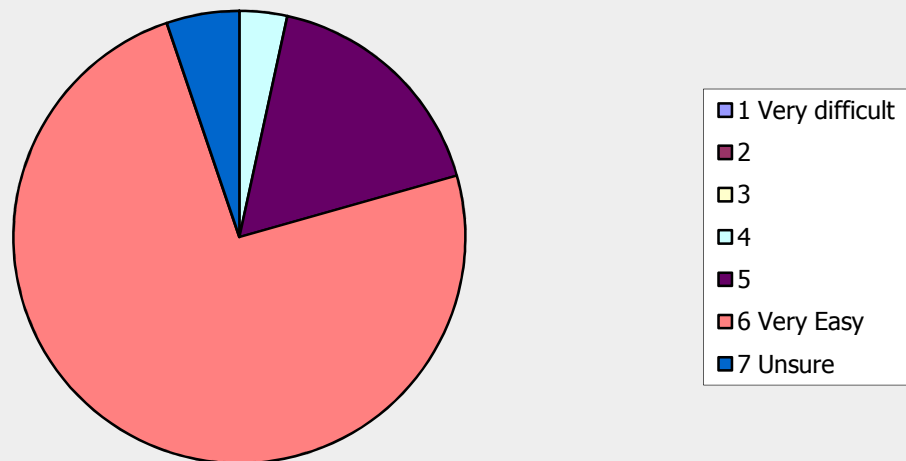


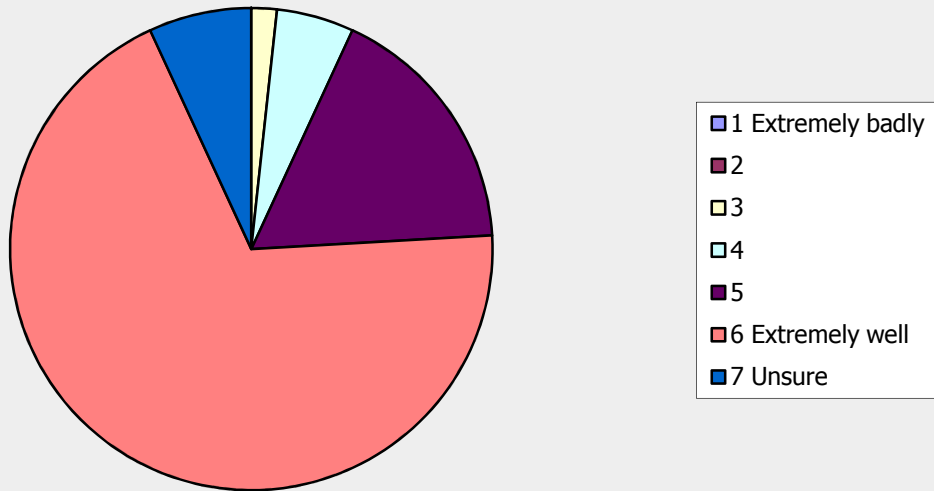
How do you rate the quality of your recent encounter with Maynard Leigh?



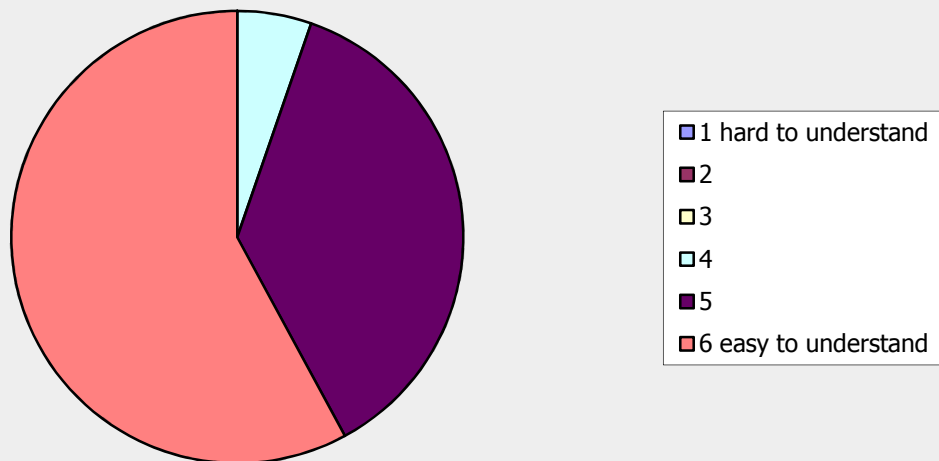
How easy was it to arrange for our consultant to discuss your requirements?



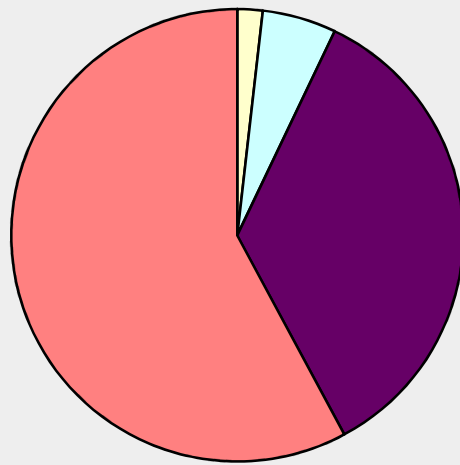
How well did the consultant listen to the issues you described?



How easy was it to understand the services on offer from Maynard Leigh?

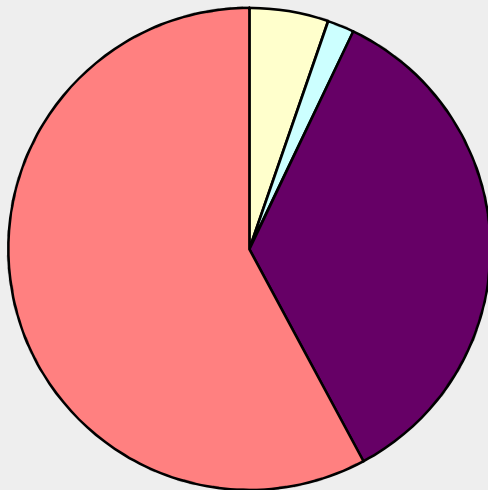


How accurately did our consultant translate your need into a deliverable service?



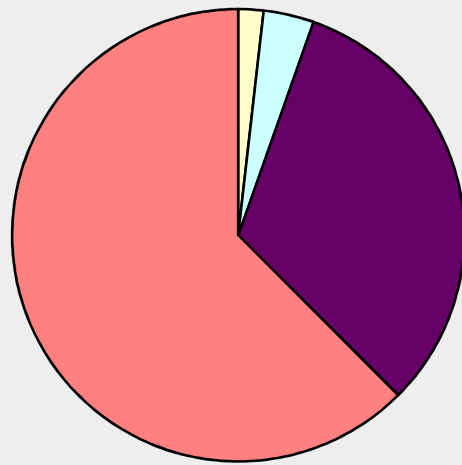
- 1 very inaccurately
- 2
- 3
- 4
- 5
- 6 very accurately

How well did we meet your requirements?



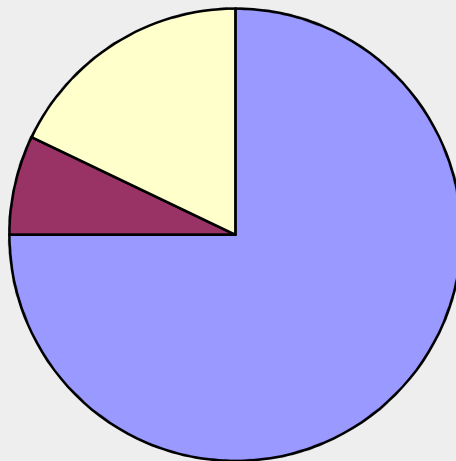
- 1 did not meet requirements
- 2
- 3
- 4
- 5
- 6 fully met requirements

How would you rate the success of the work done for your company by Maynard Leigh Associates?



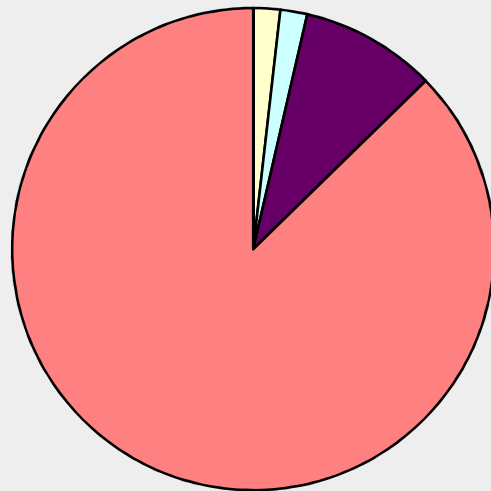
- 1 low
- 2
- 3
- 4
- 5
- 6 high

Did Maynard Leigh add value beyond the basic services for which you contracted?



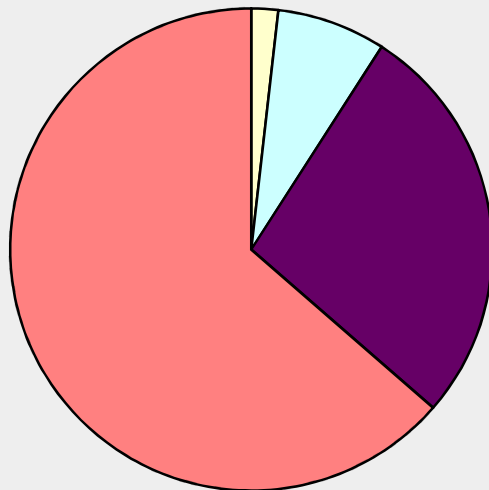
- 1 YES
- 2 NO
- 3 UNSURE

How important is it for the relationship between us to work well?



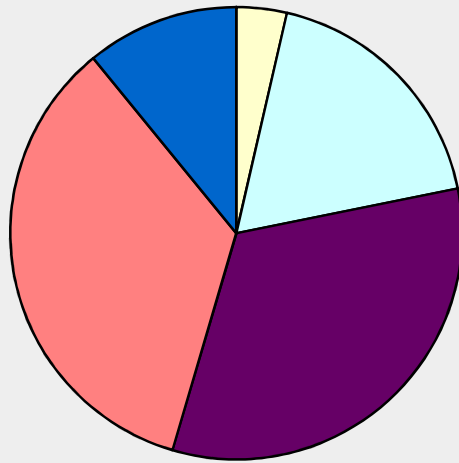
- 1 not important at all
- 2
- 3
- 4
- 5
- 6 extremely important
- 7 unsure

How effective have we been at building a relationship between us?



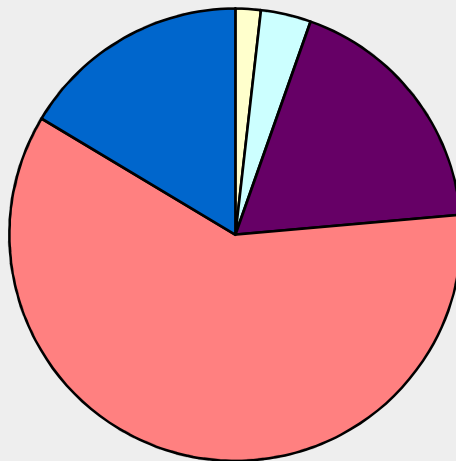
- 1 not effective at all
- 2
- 3
- 4
- 5
- 6 extremely effective

How effective have we been at achieving changes in your people's performance, attitude, awareness or behaviours?



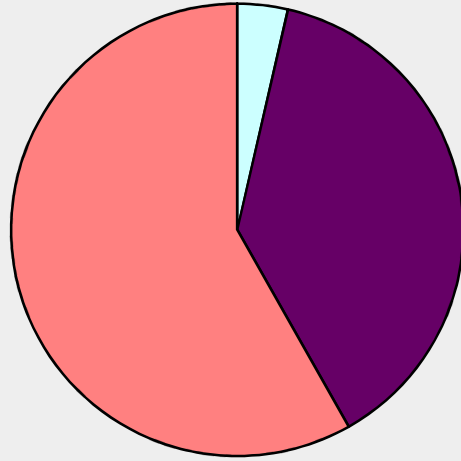
- 1 not effective at all
- 2
- 3
- 4
- 5
- 6 extremely effective
- 7 UNSURE

How well did we anticipate or handle any problems arising from the implementation of the project?



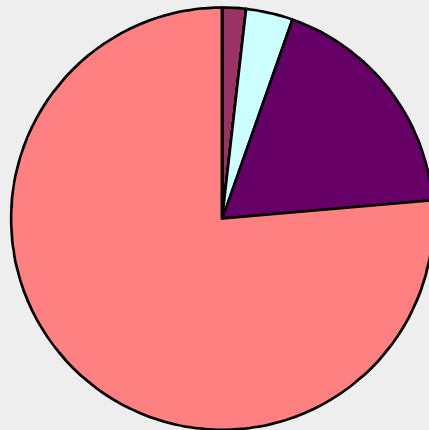
- 1 very badly
- 2
- 3
- 4
- 5
- 6 very well
- 7 unsure

How would you rate the quality of our communications with you during the project?



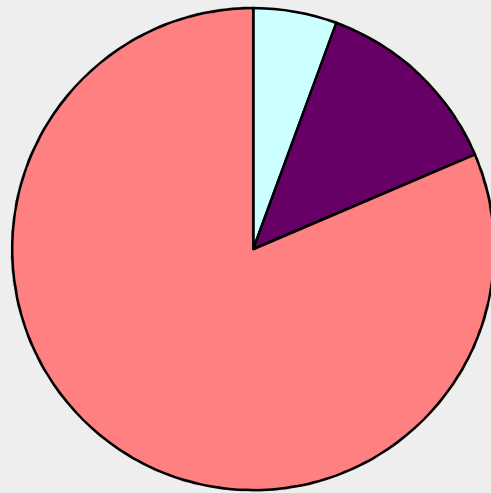
- 1 very poor
- 2
- 3
- 4
- 5
- 6 very good

Please rate the quality of Maynard Leigh's administration during the project. If necessary, please kindly consult a relevant administrative colleague so you can add a suitable response.



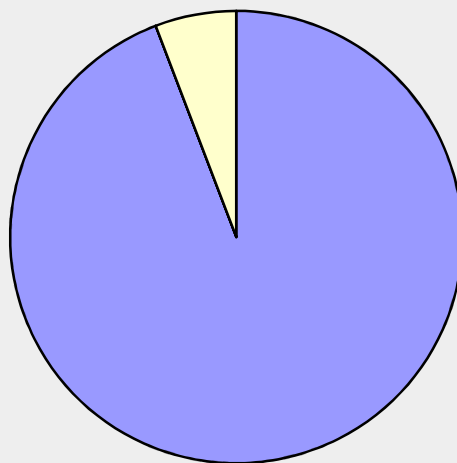
- 1 very poor
- 2
- 3
- 4
- 5
- 6 very good
- 7 unsure

How would you rate us as a reliable supplier?



- 1 very unreliable
- 2
- 3
- 4
- 5
- 6 very reliable

Would you be willing to recommend Maynard Leigh to a colleague or a friend?



- 1 YES
- 2 NO
- 3 UNSURE